

Budget Energy 'Loan Me A Fiver' T&Cs

Scope of Agreement

1. These terms apply to the Budget Energy 'Loan Me A Fiver' credit offer.
2. The eligibility criteria to avail of the offer are as follows:
 - You must be a domestic electricity customer in Northern Ireland with a keypad meter.
 - You must agree to only use a keypad meter for the supply of your electricity.
 - You cannot claim this offer if the balance on your account is more than £5.
 - You must claim this offer through the Budget Energy app only.
3. These terms are in addition to the Budget Energy Ltd Standard Terms and Conditions for the Supply of Electricity to Metered Premises – Domestic Customers ("*Budget Energy's Standard Terms and Conditions*") (as may be amended from time to time and which can be found on our website at www.budgetenergy.co.uk or obtained by calling us on Freephone 0800 012 11 77) and the Budget Energy Ltd Customer Agreement Form ("*CAF*"). Collectively these terms, the Budget Energy Standard Terms and Conditions and the CAF are referred to as the "*Agreement*".
4. In the event of any conflict between these terms, the Budget Energy Standard Terms and Conditions and the CAF, these terms will apply.
5. If you move house during the term of this offer, you may continue to avail of it providing you continue to meet the eligibility criteria as set out in paragraph 2 above.
6. If, at any time, you do not meet the eligibility criteria, as set out in paragraph 2 above, Budget Energy Ltd reserve the right to retract the offer and claim back any amount owed.
7. You may cancel this offer at any time by calling us on Freephone 0800 012 11 77, by emailing customerservice@budgetenergy.co.uk, or by topping up your balance with the minimum amount, which is currently set at £5.
8. Budget Energy Ltd reserves the right to amend the electricity unit rates or charges that apply to your tariff at any time if there is a cost imposed upon Budget Energy Ltd by a governmental or statutory body (including a change in VAT) or as otherwise provided for in the Budget Energy Standard Terms & Conditions. If your unit price changes during the term we will notify you 21 calendar days in advance using your chosen method of communication. If your tariff unit price changes whilst in use of this offer, then your balance and electricity usage will be subject to this change.
9. Budget Energy Ltd reserves the right to withdraw the Loan Me A Fiver offer without notice at any time during your term.
10. This offer is non-transferable and no cash alternatives will be offered.
11. This offer is only available once at a time and will be deducted, in full, from your next top up.
12. If, after 20 days, the fiver has not been repaid in full, the balance owed will be recouped at 40% from your next top ups and allocated against the amount you owe until the balance is cleared.