

Budget Energy Q4 Fixed Price Bill Pay – Product T&C's

Pricing

Valid from 11th October 2023

	Unit Price Per kWh (ex VAT)	Unit Price Per kWh (Inc VAT)	Standing Charge Per Day (ex VAT)	Standing Charge Per Day (inc VAT)
BE Q4 Fixed Price Bill Pay	27.61	28.991	9.50	9.975

Product Terms and Conditions

1. These terms apply to the **BE Q4 Fixed Price Bill Pay** price plan. This price plan allows customers to avail of a 12 month fixed price contract. It will be available for sale until 31/12/2023, however we reserve the right to stop selling it to new customers at any stage.
2. Prices will be fully fixed for the 12 month term with the exception of VAT and Government Scheme Supports. These rates will not change over the contracted period. Presently fixed rate products contracted after 31 October 2022 are ineligible for government support but in the event this changes for future EPG discounts, we will notify you 21 days in advance of the change. Please note that eligibility criteria and the level of government support are continually under review and can change quarterly.
3. The eligibility criteria to avail of the **BE Q4 Fixed Price Bill Pay** price plan are as follows:
 - a. You must be a new customer moving to Budget Energy;
 - b. You must be a domestic electricity customer in Northern Ireland with a credit meter
 - c. You must receive quarterly bills using NIE supplied meter readings, via email only;
 - d. You must pay by fixed monthly DD, on a date of your choice. Monthly DD amounts will be based on your consumption patterns and may change throughout the contract term.
4. These terms are in addition to the Budget Energy Domestic Customer Standard Terms and Conditions for the Supply of Electricity to metered premises and the Budget Energy Customer Agreement Form (CAF). The standard terms and conditions can be found on our website at www.budgetenergy.co.uk or obtained by calling us on Freephone number 0800 012 11 77.
5. In any event of any conflict between these terms, the Budget Energy Standard Terms and Conditions and the CAF, these terms will apply.
6. Your fully fixed unit rates will be applied from the date that Budget Energy Ltd is registered as your new supplier, and will continue for a 12 month period.
7. If you move house during the contract period, you may continue to avail of this product for the remainder of the 12 month term, for electricity supply at your new address, providing you continue to meet the eligibility criteria as set out in clause 3.

8. You may cancel this agreement during the 10 working days from when the Agreement is first made ("*Cooling Off Period*") by writing to us via e-mail talktous@budgetenergy.co.uk or by calling us on Freephone number 0800 012 11 77.
9. If customers change supplier during the 12 month contract term and outside their cooling off period, an exit fee of £40.00 will be applied to their final bill. If we change the fixed price, we will give the customer 21 days' notice upon which they are free to switch supplier without being charged an exit fee within 21 days, if they do not accept this price change.
10. We will give you notice, between 21 and 42 calendar days in advance of the contract term coming to an end, using your chosen method of communication. After the expiration of the 12 month agreement term, your Budget Energy account will be switched to the Budget Energy Standard Tariff applicable at that time. However we may contact you to offer you a more beneficial product at this time.